

Spartan Terms of Purchase

These terms (the “Terms of Purchase”) are designed to ensure your satisfaction and understanding of the purchase process for events operated by Spartan Race, Inc. (“Spartan”, “we”, “us”), including all Spartan events operated in the United States of America (including its territories, the “U.S.”), Agoge events operated anywhere in the world, and the Spartan World Championship event operated anywhere in the world (collectively, the “Events”). If you have any questions, please contact us at atus@spartan.com. Your purchases on any site used to register for a Spartan Event (collectively, the “Sites”) are subject to these Terms of Purchase.

- 1. Authority to Register and/or to Act as Agent.** You represent and warrant to the Spartan Partners that you have full legal authority and capacity to complete the registration for the Event (“Event Registration”), including accepting these Terms of Purchase, on behalf of yourself and/or, where applicable, any party for whom you are registering (the “Registered Parties”), including full authority to make use of the credit or debit card to which fees related to Event Registration (defined below) will be charged. As used in these Terms of Purchase, (a) “Spartan Partners” means and includes Spartan, its franchisees and licensees, any and all subsidiaries and affiliated entities thereto, and each of their respective officers, employees, contractors, subcontractors, agents, representatives, successors and assigns; and (b) “you” or “your” means and includes you (as an individual) and all other Registered Parties for whom you are registering, and by virtue of agreeing to these Terms of Purchase, for whom you are waiving certain rights.

If you are registering a child under the age of 18 or an incapacitated adult, you represent and warrant that you are the parent or legal guardian of that party and have the legal authority and capacity to enter into these Terms of Purchase on that child’s behalf. Further, by proceeding with Event Registration, you agree that these Terms of Purchase shall apply equally to all of the Registered Parties. To the extent permitted by law, you agree that these Terms of Purchase, whether for yourself and/or on behalf of another Registered Party (including, without limitation, any minor) to indemnify, defend, and hold the Spartan Partners harmless from any liability, claim, demand, cause of action, damage, loss, or expense (including court costs and reasonable attorneys’ fees) of any kind or nature (each, a “Claim” and collectively “Claims”), even in the event the Claim arises because a Registered Party is found by a court of competent jurisdiction to not be bound by these Terms of Purchase. In addition, if, despite these Terms of Purchase, any of the Registered Parties makes a Claim against Spartan, you agree to defend, indemnify, and hold Spartan harmless from such claim.

- 2. Payment Methods.** Spartan accepts American Express, Visa, MasterCard, Google Pay and Apple Pay for registration to its Events.
- 3. Who You Are Buying From.** ChronoTrack, Inc, (“Chronotrack”) and Ticketsocket, Inc. (“TicketSocket”) act as the agents to Spartan in connection with the registration process for the Events. When you purchase an Event Registration or for a pass covering registration fees for one or more Events, Chronotrack will process the transaction and collect payment for Events occurring before July 27, 2020, and TicketSocket will process the transaction and collect payment for Events occurring on or after July 27, 2020.
- 4. Pricing and Availability.** Events have a limited capacity, therefore Event Registration for popular Events may sell out quickly. Event fees may vary depending upon geographic market, availability, race heat type (e.g., Elite, Open, Age Group or other), venue requirements and/or regulations. Spartan may change such registration fees at any time. Event date and time are subject to change.
- 5. Fees.** Spartan may charge the following fees related to your participation in an Event: a) a registration service fee, b) a fee related to medical reimbursement coverage for injuries related to your participation in the Event as set forth below, and/or c) a fee covering parking and/or shuttle services, event cancellation coverage, merchandise discount and/or bag check services. Spartan may change such fees at any time without notice.

- a. **Medical Reimbursement Coverage for Injuries.** Spartan purchases accident medical insurance coverage from a licensed third-party insurance carrier, which provides limited coverage to Event participants for medical bills arising from an injury incurred while participating at an Event operated directly by Spartan Race, Inc **and occurring in the United States only**. Please note that the accident medical insurance coverage does not include Disability Insurance or Loss of Income coverage. All claimants are required to complete certain forms and provide copies of all medical records to the insurance carrier. This policy is secondary to a claimant's primary medical insurance policy. Please note there is a \$500 deductible under the policy. **NOTWITHSTANDING THE FOREGOING, PARTICIPATION IN THE SPARTAN EVENT IS AT THE REGISTERED PARTY'S SOLE RISK.** For more information regarding the specific coverage provided, please see the Spartan FAQ at <https://spartanrace.zendesk.com/hc/en-us/articles/204640208-I-need-to-submit-an-Insurance-Claim->.
6. **Canceled and Rescheduled Events.** You bear all risks of inclement weather. You understand and agree that Spartan reserves the right to cancel the Event in the event of weather (including, but not limited to, heat, tornadoes, earthquakes, fires, storms, lightning and floods), accidents, acts of war or terrorism, military conflicts or riots, or for any reason that would affect the safety and security of Event participants and/or spectators or the feasibility of the Event to be held. You agree to hold Spartan harmless from any Claim of any kind or nature related to any cancellation or disruption of the Event. In the event of an Event cancellation for any reason, there will be no refund of your payment unless authorized by Spartan. If an Event is canceled, and you purchased your Event Registration through the Site, you will be permitted to transfer/defer your registration to another Event, as set forth below. If Spartan issues you a refund for an Event Registration due to a canceled or postponed Event, Spartan will issue a refund of the Event Registration's face value paid (or, for a discounted Event Registration, then instead the discounted Event Registration price paid) and all service fees paid. If a refund is issued, it will be issued using the same method of payment that was used to purchase the Event Registration. Spartan will not be liable for travel or any other expenses that you or anyone else incurs in connection with a canceled or postponed Event.
7. **Refunds and Transfers.** Before purchasing an Event Registration, carefully review your purchase. Spartan does not offer refund of Event Registration for any circumstances other than the cancellation of the Event for which you are registered, or upon your military deployment at the time of your Event. You agree that you will not attempt to evade, avoid, or circumvent any refund prohibitions in any manner with regard to an Event registration that you purchased. Without limiting the generality of the foregoing, you will not contact Spartan to seek a refund or transfer unless a) the Event you are registered for has been cancelled, or b) you receive notice of your military deployment during the time period the Event will be held. You will not dispute or otherwise seek a "chargeback" from the company whose credit card you used to purchase an Event registration from the Site. Should you do so, your Event registration may be canceled and Spartan may, in our sole discretion, refuse to honor pending and future Event registrations made from all credit card accounts or online accounts on which such chargebacks have been made, and may prohibit all persons in whose name the credit card accounts exist and any person who accesses any associated online account or credit card or who otherwise breaches this provision from using the Site.

In the event that you are unable to use the Event Registration you purchased, you may be permitted to transfer/defer your Event Registration in accordance with the process set forth in the in the FAQs here: <https://spartanrace.zendesk.com/hc/en-us/articles/115015992147>.
8. **Billing Information Verification and Order Confirmation.** Event Registration is subject to credit card approval, and is processed only after a billing address, and other billing information, has been verified. Occasionally, Spartan receives incorrect billing or credit card account information for an Event Registration that can delay processing and delivery. In these cases, Spartan customer service or registration services will attempt to contact you, using the information provided at the

time of purchase. If we are unable to reach you after our initial attempt, Spartan may cancel your order without further notice.

Notwithstanding the above, if you do not receive a confirmation number (in the form of a confirmation page or email) after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm via Spartan customer service (us@spartan.com) whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. Spartan will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation.

- 9. Assumption of Risk and Consent to Medical Care.** The Event may involve inherent risks and dangers to participants and observers and, accordingly, you participate or observe at your own risk. Spartan does not conduct health or fitness checks on Event entrants or participants. Events are often held in remote areas or on rugged terrain, and under varying weather conditions. Spartan is committed to providing a safe and enjoyable Event experience for participants and spectators; however, injury can occur. Stay alert at all times before, during and after the Event. If injured, immediately ask a Spartan staff member to call for medical assistance or for directions to a medical station.

You represent and warrant that you are in good physical condition, are able to safely participate in the Event, and have no medical condition that would make your participation in the Event more hazardous. You consent to medical care and transportation in order to obtain treatment of injury to you and understand that these Terms of Purchase extend to any liability arising out of or in any way connected with the medical treatment and transportation provided in the event of an emergency and/or injury. You understand that no medical care may be available, but if it is, you assume liability for any and all medical expenses incurred as a result of your participation in the Event (where such medical expenses are not provided on a free of charge basis by any medical services organizations, clinics, or hospitals), including, but not limited to ambulance transport, hospital stays, physician, and pharmaceutical goods and services.

- 10. RELEASE AND WAIVER OF LIABILITY. YOU HEREBY WAIVE, RELEASE, COVENANT NOT TO SUE AND FOREVER DISCHARGE SPARTAN FROM ALL CLAIMS ARISING OUT OF OR IN ANY WAY CONNECTED WITH YOUR REGISTRATION.**

- 11. SPARTAN SHALL NOT BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES (EVEN IF SPARTAN HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES). WITHOUT LIMITING THE FOREGOING, SPARTAN WILL NOT BE RESPONSIBLE FOR (A) THE USE OR THE INABILITY TO USE THE SITES, SPARTAN PRODUCTS OR SERVICES; (B) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS AND SERVICES RESULTING FROM ANY GOODS, DATA, INFORMATION OR SERVICES PURCHASED OR OBTAINED OR MESSAGES RECEIVED OR TRANSACTIONS ENTERED INTO THROUGH OR FROM THE SITES; (C) YOUR PARTICIPATION IN ANY PROMOTION OR PROGRAM COORDINATED BY SPARTAN; (D) PERSONAL INJURY; (E) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; (F) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE SPARTAN SITES; (G) ANY OTHER MATTER RELATING TO THE SITES, OR SPARTAN PRODUCTS OR SERVICES. YOU AGREE THAT SPARTAN'S MAXIMUM LIABILITY TO YOU, FOR ANY REASON OR CAUSE WHATSOEVER, SHALL NOT EXCEED THE TOTAL AMOUNT OF MONIES RECEIVED BY SPARTAN FROM YOU. NOTHING IN THESE TERMS OF PURCHASE SHALL BE CONSTRUED AS LIMITING OR EXCLUDING SPARTAN'S LIABILITY FOR: FRAUD OR FRAUDULENT MISREPRESENTATION OR ANY OTHER MATTER FOR WHICH IT WOULD BE ILLEGAL OR UNLAWFUL TO EXCLUDE OR ATTEMPT TO EXCLUDE LIABILITY. YOUR STATUTORY RIGHTS AS A CONSUMER ARE NOT AFFECTED BY THESE TERMS OF PURCHASE.**

- 12. INDEMNITY. YOU AGREE TO INDEMNIFY, DEFEND, AND HOLD HARMLESS SPARTAN FROM ALL CLAIMS ARISING OUT OF OR IN ANY WAY CONNECTED WITH YOUR USE OF THE SITE, OR ANY VIOLATION BY YOU OF ANY THESE TERMS OF PURCHASE.**
- 13. DISCLAIMER OF WARRANTIES. YOU EXPRESSLY AGREE THAT USE OF SPARTAN'S SERVICES IS AT YOUR SOLE RISK. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. SPARTAN MAKES NO WARRANTY THAT THE SITE'S SERVICES WILL BE UNINTERRUPTED, SECURE, OR ERROR FREE. SPARTAN EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. SPARTAN DOES NOT GUARANTEE THE ACCURACY OR COMPLETENESS OF ANY INFORMATION ON, OR PROVIDED IN CONNECTION WITH, THE SITES. SPARTAN IS NOT RESPONSIBLE FOR ANY ERRORS OR OMISSIONS, OR FOR THE RESULTS OBTAINED FROM THE USE OF SUCH INFORMATION.**
- 14. License; Ejection; No Redemption Value.** You agree to observe and obey all posted rules and warnings, to follow any instructions or directions provided to you by Spartan and/or the owner of the venue where the Event is hosted (the "Venue Owner") and to abide by any decision of any Event official relative to your ability to safely participate in or attend the Event. You understand and agree that you are expected to exhibit appropriate behavior at all times while at the Event and to obey all applicable laws or rules issued by Spartan or the Venue Owner (the "Event Rules") while participating in or attending the Event. This includes, generally, respect for other people, equipment, facilities or property. You agree that Event officials may disqualify you from the Event and/or eject you from the Venue premises, without refund, should your behavior, in the opinion of Spartan or the Venue Owner, endanger the safety of the Event or violate the Event Rules. Breach of these Terms of Purchase or any applicable rules will terminate your license to attend the Event without refund. An Event registration is a revocable license and admission may be refused upon refunding the face amount of the Event registration. An Event registration receipt is not redeemable for cash.
- 15. Recording, Transmission and Exhibition.** You agree that the Event is a public event, that your appearance and actions inside and outside the Venue where the Event occurs are public in nature, and that you have no expectation of privacy with regard to your actions or conduct at the Event. You, on behalf of yourself, and, if applicable, your Registered Party(ies), irrevocably grant unlimited permission to Spartan to use, reproduce, sell, disseminate and distribute any and all photographs, images, videotapes, motion pictures, recordings, or any other depiction of any kind of your (or your child/ward's) participation in an Event or related activity for any legitimate purpose in perpetuity and you understand that you (or your Registered Party(ies)) will not be entitled to any compensation in connection therewith. You further hereby irrevocably and absolutely grant permission to the Spartan to film, videotape and record your (or your Registered Party(ies)) performance of in the Event and subsequently to telecast, sell, distribute and otherwise utilize the same in whatever manner Spartan shall deem appropriate. Such permission shall include granting the unlimited and irrevocable rights to Spartan, without compensation of any kind to you (or your Registered Party(ies)), to use, reproduce or broadcast, your (or your Registered Party(ies)) name, nickname, image, likeness, voice, photograph, signature facsimile, and biographical information in connection with the Event. You acknowledge that Spartan shall have unlimited right throughout the world to copyright, use, reuse, publish, republish, broadcast and otherwise distribute depictions of or information about you (or your Registered Party(ies)) and all or any portion of the Event in which you (or your Registered Party(ies)) may appear on any and all radio, network, cable and local television programs and in any print materials and in any other format or media (including electronic media) now known or hereafter devised in perpetuity and without compensation.
- 16. Safety and Security.** You and your belongings may be searched on entry to or at the Event. You consent to such searches and waive any related claims that may arise. If you elect not to consent to such searches, you may be denied entry to or ejected from the Event without refund or other compensation. Certain items may not be brought onto the premises of any Event Venue, including

without limitation, alcohol, drugs, controlled substances, firearms, or knives with blades longer than 3 inches. You understand and agree that you are responsible for taking care of your own personal belongings during the Event and, to the maximum extent permitted by law, neither Spartan nor the Venue Owner is responsible for any personal item or property that is lost, damaged or stolen at the Event.

17. Unlawful Resale of Event Registration; Promotions. Unlawful resale (or attempted resale), counterfeit or copy of Event passes or promotional codes are grounds for seizure and cancellation without compensation. You are responsible for complying with all applicable ticket resale laws. In addition, Spartan reserves the right to restrict or deny Event registration privileges to anyone that Spartan determine to be, or has been, in violation of our policies. Promotional codes or passes may not be used for advertising, promotions, contests or sweepstakes, unless formal written authorization is given by us.

18. Dispute Resolution. Except as prohibited by law, you agree that any claim, controversy or legal dispute arising out of or relating to these Terms of Purchase (hereinafter, a "Dispute") will be resolved through binding arbitration. This arbitration agreement is intended to be broadly interpreted and includes claims, controversies or disputes arising out of or relating to any aspect of the relationship between you and Spartan, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory, all of which shall be considered within the definition of "Dispute."

You affirm you have had the opportunity to review the Arbitration Agreement and affirm you are expressly agreeing to comply with and be bound by the entirety of the Arbitration Agreement. These Terms of Purchase evidence a transaction in interstate commerce, and thus the Federal Arbitration Act (the "FAA") governs the interpretation and enforcement of your agreement to arbitrate all Disputes hereunder. Massachusetts state law and procedures concerning arbitration shall apply any Disputes arising out of or relating to these Terms of Purchase to the extent that they do not conflict with and are not inconsistent with the FAA.

You agree that the arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding, and that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated or representative action. **YOU AGREE TO WAIVE ANY RIGHT TO A JURY TRIAL OR TO PARTICIPATE IN A CLASS ACTION LAWSUIT OR CLASS-WIDE ARBITRATION.**

In the event that the Arbitration Agreement in these Terms is for any reason held to be unenforceable, any litigation against us shall be commenced only in a federal or state court located within Suffolk County, Massachusetts, and we both consent to the jurisdiction of those courts for such purposes.